

QUALITY AND ENVIRONMENTAL MANAGEMENT POLICY

The activities of BACKER-FACSA, S.L. in accordance as established by the International Standards ISO 9001 and ISO 14001 are:

Aiguafreda Plant (Barcelona):

DESIGN, PRODUCTION, ASSEMBLY AND TRADING OF HEATING ELEMENTS FOR HOUSEHOLD AND INDUSTRIAL APPLICATIONS.

Llanera Plant (Asturias):

DESIGN, PRODUCTION, ASSEMBLY AND TRADING OF INDUSTRIAL POWER RESISTORS.

Our policy declaration, vision and mission collects as key lines:

1. Comply with the applicable legal requirements, as well as the others that our organization subscribes, to satisfy demands, requirements and implicit and explicit expectations of our customers, offering quality and innovative products, by applying and evaluating the established requirements.
2. To spread at all levels of our structure the objectives, goals, programs and criteria of Quality and Environmental Management.
3. To implement the indicators of Quality and Environmental Management, as well as monitor their progression, so as to enable us to know and ensure the service and level of quality desired by our customers, and ensure a rational use of natural resources.
4. Apply processes that reduce the environmental impact in our activity, and evaluate in advance the environmental impact of the new activities or services.
5. Minimize pollution and waste production to preserve the environment and natural resources.
6. Encourage the rational use of natural resources and make our environment aware of this need, not only through our work, but also involving our suppliers and customers.
7. Develop continuous training programs to improve the qualification of our workers, involving all the staff in the achievement of the objectives established in this document.
8. Consolidate the process of continuous improvement in the performance of the activities carried out.
9. Encourage and achieve the stimulating and motivating environment of all BACKER FACSA members, prioritizing the protection of the health of our employees against damages, injuries and diseases that may be caused by the development of their work. And minimize those that can be produced by our activity.

Management makes this policy accessible and makes it available to all employees, customers, suppliers, general public concerned and stakeholders. It is kept up to date by periodic reviews, coinciding with system reviews, in order to take into account changes in the environment conditions and the information received.

Accordingly, all the human, technical and economic means needed will be provided to achieve the objectives and goals that has been established.