

QUALITY AND ENVIRONMENTAL POLICY STATEMENT

BACKER-FACSA, S.L. considers following activities are in accordance with requirements stated on international standards ISO 9001 and ISO 14001:

Aiguafreda facilities (Barcelona):

DESIGN, PRODUCTION, ASSEMBLY AND SELLING OF HEATING ELEMENTS FOR BOTH HOUSEHOLD AND INDUSTRIAL APPLICATIONS.

Llanera facilities (Asturias):

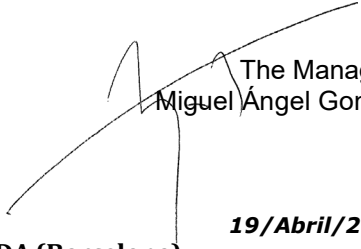
DESIGN, PRODUCTION, ASSEMBLY AND SELLING OF POWER RESISTORS FOR INDUSTRIAL APPLICATIONS.

Our policy, vision and mission have the following guidelines as a basis, and they are in accordance with NIBE group Quality and Environmental policies:

1. Comply with legal requirements among others subscribed by the company, to achieve and fulfill our customers' requirements and expectations (both implicit and explicit), by offering them quality, sustainable and innovative products.
2. Spread along all company's levels our goals, programs and quality and environmental criteria.
3. Implant quality and environmental KPIs and to monitor them, to get detail knowledge that allow us to ensure high quality of service and products for our customers, besides an efficient and rational use of natural resources.
4. Apply processes that reduces ecological impact of our activity, and to early evaluate the environmental impact of our activities and processes. Where it's possible, to adapt designs, processes, and materials in order to get the lowest ecological impact.
5. Promote efficient use of natural resources, not only focusing on our activity but by empowering zero waste culture among our company but also our partners, collaborators, and suppliers.
6. Developing continuous training programs that improves skills and qualification of our staff, making to them all participants on the achievement of our goals according to the present declaration.
7. Consolidate continuous improving processes, strengthen our personnel training to create working groups aiming to reduce both internal and external quality and environmental issues.
8. Foment and create stimulating and motivational working environment for all our staff, prioritizing health protection on his workplace, minimizing risks which may arise during development of our activity.

Company's management make available this document to all his employees, customers, suppliers, and to all who may concern. It's updated periodically, along with our quality and environmental managing system revision, to ensure it is in accordance with the main changes upon our business.

The company will provide all needed means, human, technical and economic to achieve the established goals.



The Management
Miguel Ángel González

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